

Hospital in the home

Frequently asked questions

For patients

Q What is Torrens Health Hospital in the Home?

A Torrens Health Hospital in the Home is a new service providing specialist care for patients who may benefit from receiving treatment at home rather than in hospital.

Q Who is eligible?

A Anyone who has Overseas Student Health Cover (OSHC) or Overseas Visitor Health Cover (OVHC) with Allianz Care Australia.

Q Where is the service available?

A Torrens Health Hospital in the Home is available across capital cities and in some regional locations.

Q Do I have to start treatment in a hospital first?

A No, your doctor can refer directly for Hospital in the Home care if you meet the eligibility requirements.

Q What sort of care can be delivered through Torrens Health Hospital in the Home?

A

- Intravenous infusions including antibiotics for cellulitis, respiratory infections
- Complex wound dressings
- Pain management
- Insulin Dependent Care for Patients

Q What if I become more unwell and need more urgent care?

A You should seek medical advice or contact emergency services if an ambulance is required.

Q Can I change my mind and be admitted to hospital?

A You would need to discuss this with your treating doctor and Allianz Care Australia.

Q Where do I find more information?

A www.torrenshealth.com.au/hospital-in-home
1300 729 122
hith@torrenshealth.com.au



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